

Network Operations-CM Cell ,
BSNL Corporate office
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. MOB-45/ MNP-2011/ Pt/ 15

Dated May 10, 2011

To
Chief General Manager
All Telecom Circles/ Metro Districts
BSNL

Subject :- Issue regarding MNP and Clarifications thereof.

Some Circles have been seeking clarifications about the categories covered under contractual obligation. This office has clarified vide Letter Nos. MOB-45/ MNP-2010/ (Pt)/ 6 dated 18-02-2011, MOB-45/ MNP-2010/ (Pt)/ 9 dated 13-04-2011 and MOB-45/ MNP-2010/ (Pt)/ 6 dated 02-05-2011. In supercession of all these, consolidated clarifications on the subject are hereby issued:-

a) The CUG/ VPN/ F&F/ Add-on Subscribers

- i) Special discounted tariff is given under various schemes such as CUG, VPN, F&F, Add-on, Pyari Jodi, Karnataka Mitra etc. These Plans are given on the basis of particular group and volume of business and as such the porting out from such group shall not be admissible as the group is treated to be under contractual obligation for availing special tariff. Such group as a whole can opt for porting out.
- ii) However, In case of one or more subscribers in such group wish to port out, then they should first apply for exit out of concerned scheme/ group. This option would be made available to the customers beyond the minimum guaranteed volume of CUG/ VPN at the time of tariff approval. Then 90 days after the date of their exit from such group, they can apply for porting out from BSNL to other operators.

b) Prepaid to Postpaid and vice versa

The customers changing their subscription type from Prepaid to Postpaid and vice versa, can apply for porting only 90 days after the date of such conversion.

c) Bulk Connections

In case of bulk connections or multiple connections under some tariff plan, taken by an organization by filling a single CAF through its authorized representative and enclosing list of multiple users/ connections, common terms and conditions signed by such authorized signatory/ CAF signing authority are jointly applicable on all such connections and accordingly porting out can happen of all connections jointly but not on individual number basis.

d) Vanity Numbers

Vanity numbers are to be treated as Simple Numbers, and should not be rejected on the contractual obligation background. It is so because all numbers are the property of the licensor, who allots to Telecom Service Providers (TSPs), for use in their network. TSPs are only number range holder and cannot deny port-out.

2. This has approval of GM (TF- CM), BSNL C.O.

Vivek Narayan

(Vivek Narayan)
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Encl: As Above.

Copy to :-

1. Dir (CM), BSNL
2. Sr.GM (Regulation), BSNL C.O.